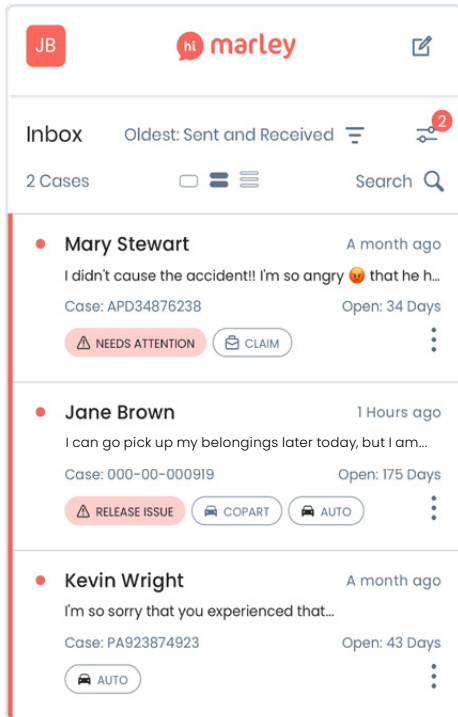# Hi Marley Connect

Improve workflow efficiencies and case management.

Browser Extension Side Panel: Hi Marley Connect allows insurance professionals to leverage Hi Marley functionality and member communications alongside their workflows.

Deliver Consistent Conversational Value

Designed as a lightweight extension of our web app, Hi Marley Connect allows insurance professionals to leverage Hi Marley's features and functions while working across systems. Users enjoy functionality that offers a similar experience to the web app inbox, allowing adjusters to message, search and filter cases and much more. Hi Marley Connect enables swift adoption with minimal IT effort and, by keeping the policyholder conversation front and center across workflows, allows users to focus on delivering excellent member experiences.

Benefits of Hi Marley Connect:

Seamless Integration - Effortlessly embed Hi Marley into existing workflows.

Boosted Efficiency - Empower teams to streamline processes, enhance productivity and focus on what matters most.

Rapid Deployment - Implement with ease and minimal IT involvement.

Continuous Innovation - Stay ahead with a solution that evolves without burdening IT through cumbersome integration work to support new features.
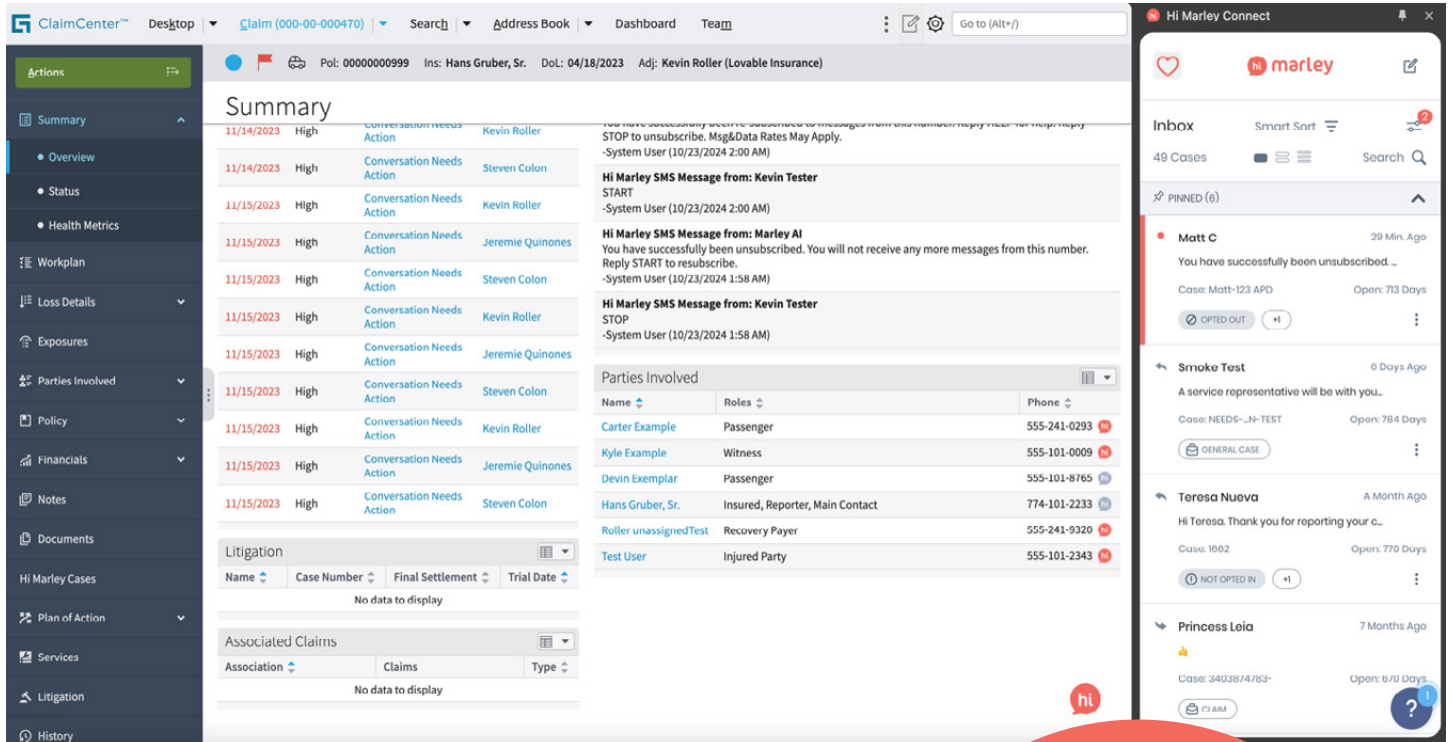
Enhanced Customer Experience - Deliver fast, accurate responses that increase adoption while delighting policyholders and improving satisfaction.

Future-Proof Solution: With Hi Marley Connect, teams stay ahead with ongoing value delivered along the way. Automatically access new Hi Marley features and releases with no additional IT effort.

How It Works: Direct and Simple

Once signed in, users can open Hi Marley Connect through the red Hi Marley icon at the bottom of their browser. The side panel opens and remains visible as they navigate browser tabs and core system. As users move through their workflows, Hi Marley Connect automatically scans configured pages for phone numbers and provides direct links to existing cases in Hi Marley (hi). When no related case is found, clicking the gray icon (hi), will facilitate case creation by prompting the Create Case form. The side panel width is adjustable to user preferences and can be closed at any time.

Direct links enable quick and easy connection between Hi Marley and pages core to your business.

Want to learn more about Hi Marley Connect? Schedule a demo today at **www.himarley.com/demo**.